QUALITY POLICY

Productos de Instrumentación, S.A. (PISA), a company specializing in the distribution of instrumentation installation materials and high-pressure technology for the energy, petrochemical, marine, and research, development and innovation (R&D&I) sectors, located at C/ Montejo 11, Nave 9, 28021 Madrid, maintains a Quality Management System in accordance with UNE-EN ISO 9001:2015, appropriate to its purpose and context and aligned with its strategic direction.

To this end, PISA's Management establishes the following commitments:

- Customer satisfaction: To satisfy our customers by providing personalized technical support, prompt responses, and a firm commitment to meeting agreed deadlines.
- Product conformity: To supply products that meet customer requirements, accompanied by the required quality documentation and traceability.
- Compliance with requirements: To comply with all applicable requirements, including customer, legal and regulatory requirements, as well as any other requirements to which the organization subscribes.
- Supplier management: To select and evaluate manufacturers and suppliers to ensure the quality of the products we supply.
- Staff competence: To maintain a team of competent professionals who receive ongoing training, understand the importance of their work, and actively participate in the Quality Management System.
- Quality objectives: To periodically establish quality objectives and monitor their achievement.
- Continuous improvement: To continually improve the Quality Management System and the quality of our services.

Management ensures that this Quality Policy is communicated, understood, and implemented throughout the organization, that it is available to relevant interested parties, and that it is periodically reviewed to ensure its continued suitability.

Management

Madrid, 28 October 2026. Rev. 04

